

ORDER#



Thank you for your business!

DUI DRYSUIT REPAIR SERVICES ORDER FORM

Please follow these instructions:
Please complete entire form
Please provide daytime phone number where you can be reached
DUI is not responsible for any items left over sixty (60) days
Send drysuit only - do not send bags, lights, knives, etc.
Credit card authorization must be provided prior to the beginning of work
All repairs are warranted for 90 Days

SHIP DRYSUIT TO

DIVING UNLIMITED INTERNATIONAL, INC.
Attention: Repairs
1148 Delevan Drive San Diego, CA 92102-2499 USA
619.236.1203 800.325.8439
Fax 888.774.0281
CustomerService@DUI-Online.com
WWW.DUI-ONLINE.COM

LEAD TIMES

Minor Repair / 5 Working Days Need By Date
Seal and valve replacement, accessory installation, leak repair
Major Repair / 10 Working Days
ZipSeal retrofit, remove & replace zipper, boot replacement
Lead time is approximate - does not include freight time and begins when repair service has been authorized by the customer

Please RUSH My Repair (Additional Fee)

CUSTOMER CONTACT INFORMATION

Form with fields: Date, PO Number, Name, Account Number, Address, City, State, Zip, Phone/Daytime, Phone/Evening, E-mail Address, Drysuit Style, Serial Number

RETURN SHIPPING METHOD

Please CIRCLE method of shipment
UPS
Ground 3-Dav 2-Dav Overnight
Check box if signature Required for Delivery
Will Call Other

SPECIAL INSTRUCTIONS - Attach additional pages if needed

WORK TO BE COMPLETED Please check & circle all that apply

* Any drysuit repair or service that affects the watertight integrity of the suit will be tested and incur a Test & Evaluation Fee *

GENERAL SERVICE & REPAIRS

Unknown Leak, Puncture or Tear I don't know what needs to be done. Please test my drysuit and call me.
Known Leak, Puncture or Tear Location

SEAL REPLACEMENT - NON ZIPSEALS

Neck Seal / Replace Latex Neoprene / Need neck measurement:
Wrist Seals / Replace Latex: Standard Latex Heavy-Duty Latex RS-Style Latex
Neoprene: Standard Neoprene / Need wrist measurement:
Neoprene: Fold Under Neoprene - One Standard Size
Hood / Install Neoprene XS S M L XL XX - Need Head and Neck Measurement
Latex L One Size
Would You like us to remove 1" or 2" in sleeve length? No Yes: 1" or 2"

SOCK OR TURBO SOLE BOOT REPLACEMENT

Turbo / Socks Turbo Boots Shoe Size Mens / Womens
Boot Size XS S M ML L XL XXL 3XL
Socks Shoe Size Mens / Womens
Sock Size XS S M ML L XL XXL 3XL
Sock Type Cordura Fabric/Black Neoprene
RockBoots Size 4 5 6 7 8 9 10 11 12 13 14 15
SPECIAL NOTE * Would you like us to remove 1" or 2" in leg length when replacing the feet? No Yes: 1" or 2"
Turbo Reinforcement Location

<input type="checkbox"/>	Valves	Inlet	Install	Remove & Replace	Apeks Swivel	Apeks Non-Swivel	
		Exhaust	Install	Remove & Replace	Apeks Low	Apeks High	Si-Tech Low
		P-Valve	Install	Remove & Replace	Halcyon, Balanced	Location:	LEFT RIGHT
		Cuff Valve	Install	Remove & Replace	Placement	_____	

DUI DOES NOT SERVICE VALVES. IF YOU FEEL YOU HAVE A PROBLEM WE RECOMMEND REPLACING THE VALVE.

<input type="checkbox"/>	Zippers	Drysuit Zipper		Remove & Replace
		Relief Zipper	Install	Remove & Replace
		Zipper Flap	Install	Remove & Replace
		Zipper Guard	Install	Remove & Replace

ZIPSEALS RETROFIT

Would you like us to remove 1" or 2" in sleeve length when retrofitting to Zip Seals? No or Yes: 1" or 2"

<input type="checkbox"/>	Wrist	ZipSeals	Circle Style	Standard Latex	Heavy-Duty Latex	RS-Style Latex
		ZipGloves	Maximum Dexterity	S M L XL		
			Heavy-Duty	M L XL		
			ZipGloves-WD Heavy-Duty	M L XL		
			ZipGloves-WD Maximum Dexterity	S M L XL		
			Compressed Neoprene	S M L XL		

<input type="checkbox"/>	Neck	Circle Style	Latex	Latex Neck/Hood Combo
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ZIPSEAL REPLACEMENT PARTS ONLY

<input type="checkbox"/>	Spare Parts	Wrist Seals	Standard Latex	Heavy-Duty Latex	RS-Style Latex
	(Circle All)	Neck Seal	Latex	Latex Neck/Hood Combo	
		ZipGloves	Maximum Dexterity: S M L XL	Heavy-Duty: M L XL	
			Compressed Neoprene S M L XL		
			WD (with Wrist Dam) Maximum Dexterity: S M L XL	Heavy-Duty: M L XL	

INSTALL

<input type="checkbox"/>	Zipper Pocket	Large 9.5"x 6"	Small 6" x 6"	LEFT	RIGHT
<input type="checkbox"/>	Zipper Pocket w/Knife Sheath	One Size		LEFT	RIGHT
<input type="checkbox"/>	Cargo Pocket NEW	11" x 7.5"		LEFT	RIGHT
<input type="checkbox"/>	Bellows Pocket	Large 11"x 7"	Small 9.5" x 6.5"	LEFT	RIGHT
<input type="checkbox"/>	Utility Pocket	Large 11"x 7"	Small 9.5" x 6.5"	LEFT	RIGHT
<input type="checkbox"/>	Knife Pocket	Small 10" Medium 11"	Large 13.5"	LEFT	RIGHT
<input type="checkbox"/>	Folding Knife Pocket 5" x2.5"	Placement: Be Specific	_____		
<input type="checkbox"/>	Knee Pads	CF200 13.5" 17.5"	Kevlar 13.5" 17.5"		
<input type="checkbox"/>	Elbow Pads 7.5" x 5"	CF200	Kevlar		
<input type="checkbox"/>	Butt Pad	CF200	Kevlar		
<input type="checkbox"/>	Cloverleaf Crotch Pad	CF200			
<input type="checkbox"/>	Warm Neck Collar				
<input type="checkbox"/>	Reflective Tape				
<input type="checkbox"/>	Crotch Strap				

Please visit www.DUI-Online.com/acc_selector.html for a complete description of available add-on accessories for your DUI drysuit!

PAYMENT INFORMATION

Please complete the attached credit card authorization form and mail or fax to DUI's Finance Department.

DO NOT INCLUDE YOUR CREDIT CARD INFORMATION WITH YOUR DRYSUIT

AUTHORIZATION

I approve DUI to do the above work.

Signature _____

Date _____



DUI CREDIT CARD AUTHORIZATION

DUI accepts MasterCard, Visa, and American Express as a payment option. To charge your credit card for DUI products and services, we must have the following signed statement on file. Accounts will be charged on the date the order is placed. There is no surcharge for using credit cards.

Business Name (if applicable) _____

Name as it appears on your credit card _____

Work/Day telephone number _____

Home telephone number _____

Address to which the credit card statement is sent

Street Address City State

Zip Code

Credit Card Number

Expiration Date

CVV2 Code

(This is a 3 digit code on the back of a MC/Visa or 4 digit code on the front of Am Ex)

Please Select One:

- I agree to have **all future orders** charged to my credit card
- I agree to have the **current order only** charged to my credit card

I authorize DUI to charge the above credit card account for purchase of DUI products and services and any past due balances in order to bring the account to current status. This authorization is valid until revoked in writing.

I further agree that DUI will have full defense of these charges if no complaints of the charges have been made both by registered USPS mail to the address below and by e-mail to CustomerService@DUI-Online.com within 15 days of the billing date on the credit card statement. Jurisdiction of any disputes of charges shall reside in the County of San Diego, State of California.

Signature _____ Date _____

PLEASE SIGN AND RETURN BY MAIL OR FAX TO THIS ADDRESS ONLY!

FAX TO: (888)774-0281

Attention: Credit Department
 Diving Unlimited International, Inc.
 1148 Delevan Drive San Diego, CA 92102-2499 USA
 800.325.8439 619.236.1203 Ext. 305